

RAVE

RESPECT AND VALUE EVERYONE

❖ The “Setting a ‘Rehabulous’ Example Award! Referral Guidelines

- This award is for the associate that sets a high quality example in their professional conduct and is always leading the way for their colleagues. Specific examples of “Rehabulous” behavior must be included in your nomination for an associate to be considered for this award.

❖ The “How Can I Help You Today” Award!

- This award is given to the associate that is observed repeatedly providing excellent customer service. Include examples of customer service in your nomination.

❖ The “Expect to be Valued” Award!

- This award is given to an “unsung hero” – that associate that is known for going above and beyond in taking care of someone but requests little recognition for their service. Include specific occurrences in your nomination.

❖ The “Raising the Bar, Leaping to Excellence” Award!

- This award is given to a Rehab Director who embodies all of the above categories and consistently promotes Halcyon’s Philosophy, Culture, and ‘Attitude of Gratitude’. Specific examples of teamwork, leadership, excellence in customer service, and compassionate interactions must be included in the nomination. Rehab Directors may be nominated for this award by a Regional Director of Rehab.